

0 I. Schmitt-Menzel/Friedrich Streich/WWF, Die Sendung mit der Maus WDB, Lizenz: BAVARIA SONOR, Ravariafilmelatz 8

Siemens Audiologische Technik GmbH, Erlangen



- According to Market research (USA) **59%** of the hearing impaired are satisfied with their hearing instruments!
- About **16,2%** of all hearing instruments end "in the drawer" and are never worn
- What are the reasons for the bad acceptance?



"Complaints were uncomfortable sound, sound of crickets, unnatural, distorted, slight hiss, tinny, picks up wind, chewing, and swallowing noise, poor fidelity, hollow sound, aversiveness of sound......<sup>(1)</sup>

1) all information from MarkeTrak VI, S. Kochkin, Knowles Electronics



% of HI customers <u>not</u> satisfied	
Clearness of sound	42%
Natural sounding	42%
Sound of voice	42%
Quality of soft sounds	49%
Quality of loud sounds	56%
Feedback / whistling	56%



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Acoustic quality of hearing instruments is an essential issue, huge potential for improvements!

1) all information from MarkeTrak VI, S. Kochkin, Knowles Electronics

Torsten Niederdränk, Siemens Audiologische Technik GmbH, Erlangen, 10.07.03

## Evaluation of sound quality

- Frequency response (shape, bandwidth)
- Linearity / distortions
  → feedback
- Dynamic behaviour
  - $\rightarrow$  improved impulse response
  - $\rightarrow$  acoustic dampening of the receiver
  - $\rightarrow$  AGC and compression systems
- System noise
  - Artefacts

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Hardware

**Sound Quality** 

Hearing Aid Design

# Hardware improvements in Hörtech

- Transducer technology
  - $\rightarrow$  receiver optimized for bandwidth/distortions
- Electronic circuit
  - $\rightarrow$  low noise circuitry
  - $\rightarrow$  sufficient bandwidth
  - $\rightarrow$  good dynamical range
- Acoustic duct
  - $\rightarrow$  shaping of frequency response
  - $\rightarrow$  avoid resonances
- Venting
  - $\rightarrow$  decreased outside radiation
  - $\rightarrow$  ventilation
- Ear mould fit
- Component arrangement / design

Sound Quality

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Hardware

Hearing Aid Design

#### Hardware improvements



Motivation Sound Quality Hardware

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Hearing Aid Design

- Wide band receiver, microphone
- Wide band electronic circuit (more dynamic range, less noise)
- After evaluations with headphones different arrangements were implemented (ITE, BTE)
- Evaluations with hearing impaired confirm audibility

Feedback

Goal: Feedback prevention is necessary to keep the transfer function free of unwanted non-linearities!

• Increased feedback tendency for wideband arrangement due to stronger acoustic and vibration coupling in the higher frequency range



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- Typical feedback situation was measured on the ITE at 10 to 13kHz
- Limitation to the maximum gain
- As proven in simulations and experiments, the outward radiation of the vents is critical for higher frequencies

#### Vent radiation HörTech Vent Length 18mm, 1mm diameter, Resonance filter 3mm diameter 100 Vent tubing 3mm 90 Vent tubing Vent fil 3mm 80 - Vent fil 14mm [dB] 70 60 50 Sound Quality 40 Hardware 100 1000 10000 [Hz] 3 8 Hearing Aid Design 2 Intelligent vent for less radiation •

 $\Rightarrow$  Bad fit of the ear mould causes feedback and bothers the HI user

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Investigations led to <u>guidelines</u> for ear mould manufacturing to avoid typical handling errors:

- Neglecting the shape/volume change after dip-coating (wax) of the ear impression
- 2. Neglecting the individual anatomy, consideration of "Cym-Za" (incision between Cymba-cavum and auditory canal) and "Con-Za" (incision between Concha-cavum and auditory canal)
- 3. Ignore the hold of the ear mould in the outer ear
- 4. Keeping non-necessary parts/planes

#### New hearing instrument designs



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#### "ITE"-Concept

"AdO"-Concept

- New designs provide better acoustic conditions
- New approaches to overcome the typical HI stigma

## Summary



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- Poor acoustic quality is a major reason for HI refusal
- Several hardware improvements have been implemented, optimized venting improves feedback behaviour
- Guidelines for reliable ear mould manufacturing
- New design approaches with high cosmetic appeal and good acoustic conditions
- Evaluation and field tests still running
- $\Rightarrow$  By combination of several hardware improvements the wearing and hearing comfort of hearing instruments can be improved